

Pharmacy Notice

Louisiana Medicaid Single Managed Care Organization (MCO)

Pharmacy Benefits Manager (PBM)

Quantity Limits Overrides

Early refills are coded with a tolerance of 85% for non-controls and 90% for controls. For products that have quantity limits, there may be issues where the quantity limit and the early refill are not returning the same “next refill date”. Magellan Medicaid Administration (MMA) is currently in the process of updating the quantity limits so that there will also be a tolerance on the quantity limits and the refill date on the quantity limit will be the same as the early refill. There are a few products with rolling quantity limits that will not allow the early refill tolerance.

For some products, quantity limits can be overridden at POS using the following PPS codes.

Reason For Service Code(s) NCPDP field 439-E4	Provider Override Allowed?	Applicable Professional Service Code(s)/Description NCPDP field 440-E5	Applicable Result of Service Code(s)/Description NCPDP field 441-E6
<ul style="list-style-type: none"> EX – Excessive Quantity HD – High Dose 	Yes	<ul style="list-style-type: none"> M0 – Prescriber Consulted 	<ul style="list-style-type: none"> 1G – Filled, Prescriber Approved

All ProDUR alert messages appear at the end of the claim’s adjudication transmission. Alerts appear in the following format:

Alerts	
Format	Field Definitions
Reason for Service	Up to three characters. Code transmitted to pharmacy when a conflict is detected (e.g., ER, HD, TD, DD).
Severity Index Code	One character. Code indicates how critical a given conflict is.
Other Pharmacy Indicator	One character. Indicates whether the dispensing provider also dispensed the first drug in question. <ul style="list-style-type: none"> • 1 = Your Pharmacy • 3 = Other Pharmacy
Previous Date of Fill	Eight characters. Indicates previous fill date of conflicting drug in YYYY/MM/DD format.
Quantity of Previous Fill	Five characters. Indicates quantity of conflicting drug previously dispensed.
Database Indicator	One character. Indicates source of ProDUR message. <ul style="list-style-type: none"> • 1 = First Databank • 4 = Processor Developed
Other Prescriber	One character. Indicates the prescriber of conflicting prescription. <ul style="list-style-type: none"> • 0 = No Value • 1 = Same Prescriber • 2 = Other Prescriber